

ROANOKE ELECTRIC Flashes



Roanoke Electric Cooperative

Your Touchstone Energy® Cooperative

The power of human connections®



Operation RoundUp: Member-owners contribute more than \$3,000 to community efforts

The Roanoke Electric Cooperative Care Trust Board recently awarded \$3,700 in grants to two programs benefitting local youth. At its Oct. 18 meeting, the board designated funding support to the following organizations:

Ahoscie Food Pantry (Ahoscie): The pantry was awarded \$2,500 to help provide hundreds of students ranging from pre-K to eighth grade with weekend packs of food through its Power Pack Ministry. The ministry was established in 2011, with the goal of providing weekend food packs to low-income students in the Hertford County Public School system. Each power pack contains a two-day supply of food and are provided to students each weekend during the school year. For the 2016-17 school year, the Power Pack Ministry provided 7,849 power-packs to 253 students.

The Operation RoundUp program allows participating member-owners to round up their bills to the next highest dollar each month to help fund community efforts.

Bertie County YMCA, Inc. (Windsor): The YMCA received \$1,200 to provide scholarships for area youth who cannot afford to participate in the youth basketball program. Currently, the Bertie County YMCA serves more than 300 children in its youth basketball program. The grant will cover the registration costs for 60 children to participate. “Both of these programs will have a positive impact on our youth as a result of Operation



Dicky Richard Hoggard at Ahoscie Food Pantry

RoundUp,” said Marshall Cherry, the Roanoke Electric Co-op’s chief operating officer.

The Operation RoundUp program allows participating member-owners to round up their bills to the next highest dollar each month to help fund community efforts. For example, if your bill is \$110.70, it would be rounded up to \$111. The extra 30 cents would be contributed to the Operation RoundUp program. All contributions to Operation RoundUp are awarded as grants to benefit residents in the co-op’s seven-county service area.

For more information on how you can contribute to Operation RoundUp or how your organization can apply for an Operation RoundUp grant, visit roanokeelectric.com/roundup.



Visit us online:
roanokeelectric.com



Have questions for us?

Submit your questions to our blog and we’ll answer you directly! Simply visit roanokeelectric.com/response to submit your questions today!

Shop and save with Roanoke Rewards this holiday season

The co-op's Roanoke Rewards program allows you to shop conveniently from home while saving you money on your electric bill this holiday season.

The Roanoke Rewards program offers member-owners cash back in the form of a credit on their electric bill from all online purchases through the online Shopping Assistant website.

"The holiday shopping season is upon us and that often means waiting in long lines to get the perfect gift," said Patrice Jordan, supervisor of public relations and engagement for Roanoke Electric Cooperative. "With Roanoke Rewards, member-owners never have to leave the comfort of their home plus earn credit on their electric bill."

Member-owners can earn up to 40 percent cash back from more than 4,000 participating online retailers.

"It is the gift that keeps on giving by helping you save energy and money throughout the holiday season," Jordan said.



Shop and lower your electric bill by visiting roanokeelectric.com/roanokerewards.

NOTICE: End-of-year procedures may affect your December bill payment

On Friday, Dec. 29, Roanoke Electric Cooperative will be closed to conduct end-of-year procedures. As a result, no payments will be accepted in our office, through our phone system or any of our payment sites during this time. Our systems will resume taking payments on Tuesday, Jan. 2, 2018.

It is particularly important for member-owners with pre-paid service to make payments early.

If you have any questions, please contact us at 252-209-2236.

Co-op will help member-owners seeking assistance to pay their bill this winter

Roanoke Electric Cooperative is encouraging member-owners seeking assistance to pay their heating bill through the North Carolina Low Income Energy Assistance Program to contact us first.

"We can provide member-owners seeking assistance through LIEAP with the required documentation needed for the application process," said Susan Tann, manager of the co-op's member services department.

Member-owners applying for LIEAP funding will need to apply through their

local help agency. Help agencies will more than likely need additional electric bill information from the co-op before funds will be granted.

"We can also provide member-owners with the programs and services we have available to help them lower their bill," Tann said.

Here's what you need to know before applying for LIEAP:

→ LIEAP provides a one-time vendor payment to cover a heating bill from Dec. 1–March 31 each year.

→ Priority is given to households with an elderly person 60 and over or a disabled person. These eligible persons are encouraged to apply between Dec. 1 and Jan. 31 of each year.

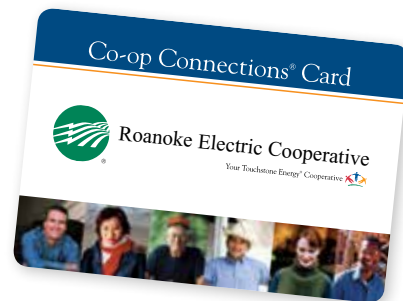
To contact the Roanoke Electric Co-op Care Team, please call 252-209-2236, or email info@roanokeelectric.com. For a complete list of local help agencies nearest you, visit roanokeelectric.com/energyassistance.

Co-op Connections Card:

It's your ticket to local discounts

The Co-op Connections card offers member-owners discounts on everything from hotel stays to prescription drugs. Looking for a deal on an oil change? How about a discount for your next family meal? A wide variety of local merchants accept the Co-op Connections card, so keep your card handy to take advantage of discount offers.

The following is a list of local merchants offering discounts. Be sure to present the card at the register to receive your discount. Visit roanokeelectric.com/savings for more information.



A-1 Unlimited Bail Bond Services

Windsor
252-348-2900

Ann Meadows Singer/Songwriter

Seaboard
252-673-6316

Arbonne

Sunbury
757-619-1834

Bakers' Southern Traditions

Roxobel
252-344-2120

Baldwin Insurance Group

Murfreesboro
252-396-0035

Bazemore Home Improvement

Aulander
252-345-0069

Benford's Insurance Agency

Rich Square
252-209-7674

Burge Flower Shop

Asheboro
336-625-3466

Byrd's Heating & Cooling

Pendleton
252-578-3828

Capehart's Mobile Detailing

Kelford
252-287-2851

D's Creations

Aulander
252-209-4097

Davis Body Shop, Inc.

Halifax
252-536-4764

Davis Wood Flooring & Construction, LLC

Roanoke Rapids
252-536-8981

Diversified Energy

Rich Square
252-539-2850

doTerra, Tina Pierce, Wellness Advocate

Gatesville
252-357-1504

DuDobbs Grill & Restaurant

Rich Square
252-539-2290

East Carolina Energy Experts

Williamston
252-809-3261

EVP Associates

Murfreesboro
252-396-0035

Express Signs

Roanoke Rapids
252-537-5220

Exquisite Motorsports, LLC

Atlanta
252-332-9622

Exquisite Touch Cleaning Services

Rich Square
252-287-4617

Fat J's Kitchen

Merry Hill
252-333-9103

Food Cures U

Roanoke Rapids
252-308-4009

Garner's Nursery

Roanoke Rapids
252-536-3929

Hair Affair

Garysburg
252-536-0449

Historic Hope Foundation

Windsor
252-7945-3140

In The Garden

Jackson
252-308-2152

Inspirational Video Production

Weldon
252-578-2100

Janet's Bookkeeping Service

Gates
252-357-5555

Jerry's Mobile Car Wash

Murfreesboro
252-532-1074

Jordan Auto Repair and 24 HR Towing

Rich Square
252-308-2518

JoyfulVitality! Yoga and Coaching

Roanoke Rapids
252-536-9659

Kee Builders

Murfreesboro
252-398-5765

King's Top Dog

Jackson
252-370-0456

L & M Printing and Technology Solutions, Inc.

Ahoskie
252-862-0053

Lee Insurance and Financial Services, Inc.

Gatesville
252-357-2100

Lewiston Garage and Used Cars

Lewiston/Woodville
252-332-9622

Little Blessings Soaps

Chesapeake
757-275-4877

Martin Exterminating Company

Roanoke Rapids
252-537-0171

Martino Masonry

Lewiston/Woodville
252-348-2686

Mason Heating, Cooling and Electrical

Weldon
252-532-4540

Mr. Sparkle

Aulander
252-642-3995

Ms. Sue's Sweets & Things

Gates
252-340-3279

Native Wings C & C

Winton
757-696-0768

Phillip's Lawn Service

Rich Square
252-598-0985

Plexus Worldwide

Roanoke Rapids
252-676-3446

Prestige 24 HR Service (Cellular & Taxi)

Roanoke Rapids
252-578-0974

Rascoe Electric

Windsor
252-724-2497

Ron Properties

Windsor
252-348-2900

S. L. Hill Construction

Roanoke Rapids
252-535-2922

Scotch Hall

Merry Hill
252-482-5300

Secure Solutions

Roanoke Rapids
252-535-4900

Soloman Maryland Heat and A/C

Rocky Mount
252-813-8144

Studio 32, Inc.

Sunbury
252-339-1619

Sylvan Heights Bird Park

Scotland Neck
252-826-3186

Taylor Made Candles

Gates
252-370-7702

Upper Cutz Barbershop

Rich Square
252-539-2170

Watson Steam Cleaning

Garysburg
252-536-3683

Whispering Pines Taxidermy

Rich Square
252-539-4397

Whitaker Driving Improvement Clinic

Roanoke Rapids
252-678-0807

Final call for 2018 Youth Tour applicants

Students entering their senior year in Fall 2018 have until Friday, Dec. 22, to apply for the 2018 Electric Cooperative Youth Tour. Each year, Roanoke Electric Cooperative sponsors two local students to experience an all-expenses-paid, weeklong trip to Washington, D.C.

“The Youth Tour provides a great opportunity to engage with the political process and interact with representatives in D.C.,” said Marshall Cherry, chief operating officer of the co-op. “Students come back with a new perspective on the democratic process and the cooperative business model.”

The Youth Tour is set for June 9-15, 2018. If you are interested in this wonderful opportunity or know someone who would like to participate, visit roanokeelectric.com/youthtour.



Holiday office closing

Happy holidays from your electric co-op family! Our offices will be closed **Monday and Tuesday, Dec. 25-26**, in observance of the Christmas holiday. Feel free to use any of the following services during that time:

To report outages:

- Call 1-800-358-9437
- Text “OUTAGE” to 352667.

To make a payment:

- Use our automated system at 252-209-2236.
- Download our mobile app by texting “Roanoke” to 797979.
- Text “PAY” to 352667.
- Pay online at roanokeelectric.com

ROANOKE ELECTRIC *Flashes*

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P.O. Drawer 1326, Ahoskie, NC 27910

Office: (252) 209-2236 or 1-800-433-2236

For outages call: 1-800-358-9437

For online bill payment: roanokeelectric.com

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Visit us at roanokeelectric.com

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