




# Roanoke Electric Cooperative

Your Touchstone Energy® Cooperative 

## Do you need assistance paying your electric bill?

Roanoke Electric Co-op recognizes that we could all use a helping hand from time-to-time. The North Carolina **Low Income Energy Assistance Program (LIEAP)** helps eligible households pay their heating bill. Before seeking this assistance, contact us so we can provide you the required documentation for the application process. We can also provide you with information on Roanoke Electric's programs and services to help lower your bill.

- *LIEAP provides a one-time vendor payment to cover a heating bill, December 1–March 31 each year.*
- *Priority is given for households with an elderly person 60 and over or a disabled person are eligible to apply, between December 1 and January 31 each year.*
- *To apply for energy assistance, contact the local help agency nearest you. For your convenience, a listing is provided on the back of this card.*

### **HOW TO REACH US:**

Roanoke Electric Co-op Care Team

252-209-2236 or [info@roanokeelectric.com](mailto:info@roanokeelectric.com)

# WHERE TO GO FOR ASSISTANCE

## Choanoke Area for Development Association:

- |                               |                                       |
|-------------------------------|---------------------------------------|
| Weatherization                | • CADA Ahoskie<br>252-332-2692        |
| Emergency housing and shelter |                                       |
| Section 8 housing             | • CADA Rich Square<br>252-539-4155    |
| Energy Assistance             |                                       |
| First home buyers program     | • CADA Roanoke Rapids<br>252-537-1111 |
| Single family rehab           |                                       |
| Mortgage assistance           | • CADA Windsor<br>252-794-3107        |
| Early Head Start              |                                       |
| Parenting                     |                                       |
| Employment                    |                                       |

## Department of Social Services:

- |  |  |
|--|--|
| Crisis Intervention Program                    | • Gates County DSS<br>252-357-0075       |
| Low Income Home Energy Assistance Program/DHHS |  |
| Assistance with medications                    | • Bertie County DSS<br>252-794-5320      |
| Community Outreach                             |  |
| Aging and Adult Services                       | • Halifax County DSS<br>252-536-2511     |
| Emergency Assistance                           |  |
| Child Care Services                            |  |
| Food and Nutrition Services                    | • Hertford County DSS<br>252-358-7830    |
| Backpack program                               |  |
| Medicaid                                       | • Northampton County DSS<br>252-534-5811 |
| Work First                                     |  |
| Adult protective services                      |  |
| Child protective services                      | • Perquimans County DSS<br>252-426-1806  |
| Food pantry                                    |  |
| General assistance: medicines, etc.            |  |
| Blind service                                  |  |



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