

# ROANOKE ELECTRIC Flashes



Roanoke Electric Cooperative

Your Touchstone Energy® Cooperative  
The power of human connections®



## A MESSAGE FOR YOU

Curtin Wynn  
PRESIDENT & CEO



## Wi-Fi enabled devices reduce costs and increase satisfaction

Keeping our costs low and your satisfaction high are always a top priority for Roanoke Electric Cooperative. Electric rates are based on two factors: energy consumption and peak demand.

When the demand for electricity is highest, so is the cost. To help reduce cost during those periods of peak demand, the co-op is strategically deploying Wi-Fi enabled devices. Here is additional information about these cost-saving programs now being offered by the co-op.

- ➔ \$50 for Electric Heating and AC Users
  - ➔ \$100 for AC Users Only
- Member-owners will also receive a \$4 monthly bill credit and free installation when they purchase the ecobee3.

Visit [roanokeelectric.com/thermostat](http://roanokeelectric.com/thermostat) for details or call 252-209-2236 to order your Ecobee3 thermostat today.

receive a \$1 monthly bill credit. These devices are projected to save member-owners \$59 per year on their energy costs.

Sign up for your water heater load limiting control device at [roanokeelectric.com/waterheater](http://roanokeelectric.com/waterheater).



### Ecobee3 Thermostat

This Wi-Fi enabled smart thermostat allows for greater control over your home's heating and cooling through the convenience of your mobile device. It also allows the co-op to adjust the thermostat to reduce usage during peak periods.

As a result, these devices provide both energy efficiency and power cost savings for member-owners.

Member-owners can purchase the ecobee3 at 60-80 percent off the retail price of \$250. Thermostats will cost:



### Water Heater Load-Limiting Device

To get additional peak demand response, the co-op is testing the performance of smart water heater controls. These devices connect to water heaters and adjust during peak periods.

In addition to reducing the co-op's peak demand costs, member-owners will

### Roanoke Connect makes it happen

For each of these devices to work, a Wi-Fi connection is needed. The Roanoke Connect initiative is currently underway to ensure that our member-owners gain access to this high-speed internet technology. During the ongoing pilot stage, member-owners can pre-register for this service through the co-op's Triple Savings Deal.

When you pre-register for Triple Savings, member-owners receive the following benefits:

- ➔ Free ecobee3 thermostat
- ➔ Free water heater load limiting device
- ➔ 10%-15% discount off of the internet subscription for the first six months

To pre-register for this service, call 252-209-2236.

# Annual Meeting Bylaws:

## What you need to know

**R**oanoke Electric Co-op will be hosting its 79th annual meeting in August, during which time the six-year terms for Districts 2, 6, and 8 will be up for election. The following directors currently serve those districts, respectively: Delores Amason, Millard Lee and Allen Speller.

The co-op's bylaws require that a director must:

- be an individual;
- have the capacity to enter legally binding contracts;
- not have been convicted of a felony;
- possess a high school diploma or equivalent certification;
- be a Member-Owner and receive the Cooperative's electric service at his or her primary residential abode for at least the twelve (12) months period immediately preceding the date of his or her nomination;
- fulfill all Membership Obligations for any and all accounts and, for the twelve (12) months preceding the date of his or her nomination;
- have no more than two delinquent payments to the Cooperative;
- have no involuntary disconnections; or
- have no more than two returned checks.
- have no instance of Meter Tampering at any time;
- not have been an employee of the Cooperative or its subsidiaries for at least ten (10) years preceding the date of his or her nomination;
- not be a Close Relative of an incumbent Director or of an employee of the Cooperative or its subsidiaries; provided however, no incumbent Director shall lose eligibility to remain a Director or to be re-elected as a Director if that person becomes a Close Relative of another incumbent Director or of an employee of the Cooperative or its subsidiaries because of a marriage to which he or she was not a party;
- not be employed by or substantially financially interested in an enterprise in competition with the Cooperative or its subsidiaries, a business selling electric energy or supplies to the Cooperative or its subsidiaries, or a business substantially engaged in selling electrical appliances, fixtures, or supplies primarily to Member-Owners of the Cooperative or its subsidiaries;
- not have been removed by the Member-Owners pursuant to a Removal Petition; and
- except as otherwise provided by the Board for good cause, receive and complete all Director certification levels offered by the National Rural Electric Cooperative Association within six (6) years of becoming a Director.

The bylaws establish the following method for nominating board members:

By signature petition of fifteen (15) or more member-owners at least forty (40) business days before the Annual Meeting.

## Credentials & Elections Committee

The Credentials & Elections Committee has the responsibility to address all questions related to member-owner registration, to count ballots cast in the election of directors or any other ballot vote taken at the meeting, and to issue rulings on any voting irregularities. The committee's decision on all such matters is final. The 2017 committee was appointed by the board on May 22, 2017, pursuant to requirements of Article III, Section 5 of the co-op bylaws.

The 2017 Credentials & Elections Committee members are:

- Donnell Thomas (District 1)
- Fleming Peterson (District 2)
- Oscar Epps (District 3)
- W. Dan Joyner (District 4)
- Robert Savage (District 5)
- George Ryan (District 6)
- Marvin Watson (District 7)
- James Pugh (District 8)
- Vacant (District 9)

For further information, call 252-209-2236 or visit [roanokeelectric.com](http://roanokeelectric.com).



Shop online and earn credits on your electric bill with **Roanoke Rewards!**

Learn more at [roanokeelectric.com](http://roanokeelectric.com)



Visit us online:  
[roanokeelectric.com](http://roanokeelectric.com)

## Co-op set to host 79th Annual Meeting

**T**he co-op's 79th Annual Meeting and Member-Owner Appreciation Day will be held on Saturday, August 26, at Hertford County High School in Ahoskie. Lunch will be served after the 11 a.m. business meeting.

To register, please bring the following:

- Your Official Notice and use it as an "EZ Pass" to simplify your registration process. Your Official Notice will be mailed to member-owners prior to the event.
- Your ID (a driver's license or other government-issued identification)



## Say 'yes' to savings with Upgrade to \$ave

Through Roanoke Electric Co-op's Upgrade to \$ave program, member-owners are saying "yes" to boosting energy efficiency and lowering their electric bills.



**T**he Upgrade to \$ave program allows member-owners to receive energy efficiency upgrades for their homes and businesses at no upfront costs to them. Member-owners simply choose from the following upgrades and watch the savings add up:

- Insulation
- Duct and air sealing
- Heat pump upgrades
- Water heater wraps
- LED lighting

The co-op will finance the upgrades upfront, regardless of credit score or financial status. In turn, participants agree to pay a voluntary tariff on their electric bill. The tariff ensures that member-owners see immediate savings, while the co-op recovers the cost of its investment.

Learn more about this program at [roanokeelectric.com/UpgradeToSave](http://roanokeelectric.com/UpgradeToSave).

## QUESTIONS?

Submit your questions to our blog and we'll answer you directly! Simply visit [roanokeelectric.com/response](http://roanokeelectric.com/response) today.

## Straight Talk series continues



If you haven't had the opportunity yet, it's not too late to attend one of Roanoke Electric Cooperative's Straight Talk forums. During these gatherings, member-owners will have the opportunity to pre-register for high-speed internet service, as well as receive important updates on the co-op's programs and services.

There are two forums remaining this year:

→ Northampton County Cultural & Wellness Center, 6 p.m., Tuesday, July 11.

→ Hertford County High School, 10 a.m., Saturday, August 26.

Dinner will be served and door prizes will be given. To register to attend, please include your name, telephone number and the number of guests who will be attending.

To reserve your seat, call 252-209-2267 or email [RSVP@roanokeelectric.com](mailto:RSVP@roanokeelectric.com).



### Office closing

Roanoke Electric Co-op offices will be closed on **Tuesday, July 4**, in observance of the Independence Day holiday.

Our offices will resume normal operations on **Wednesday, July 5**.

Feel free to use any of the following services.

### To report outages:

- Call 1-800-358-9437
- Text "OUTAGE" to 352667.

### To make a payment:

- Use our automated system at 252-209-2236.
- Download our mobile app by texting "Roanoke" to 797979.
- Text "PAY" to 352667.

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P.O. Drawer 1326, Ahoskie, NC 27910

**Office:** (252) 209-2236 or 1-800-433-2236

**For outages call:** 1-800-358-9437

**For online bill payment:** [roanokeelectric.com](http://roanokeelectric.com)

**Statement of Nondiscrimination:** Roanoke Electric Cooperative is an equal opportunity provider and employer.

Visit us at [roanokeelectric.com](http://roanokeelectric.com)

### BOARD OF DIRECTORS

Allen Speller  
*Chairman*

Robert "Nat" Riddick  
*Vice Chairman*

Delores Amason  
*Secretary-Treasurer*

Millard Lee  
*Asst. Secretary-Treasurer*

Carolyn Bradley  
Chester Deloatch  
Columbus Jeffers  
Kenneth Jernigan  
Darnell Lee

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**President and CEO:**  
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